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UNITED ARAB EMIRATES
MINISTRY OF HEALTH & PREVENTION



الإمارات العربية المتحدة
وزارة الصحة ووقاية المجتمع



10th Medication Safety Conference

Programme 2017

Integrating Healthcare Systems and Patient Engagement

Keynote Speakers



Paul Abramowitz

Chief Executive Officer,
American Society of
Health-System Pharmacists, USA

“I am thrilled to once again be one of the keynote speakers for the Medication Safety Series. I look forward to an energizing session sharing ASHP’s ideas and experience in providing the highest-quality pharmacy education.”



Jeannell M. Mansur

Principal Consultant,
Medication Safety, Joint Commission
International, USA

“This Conference delivers the newest information on important medication safety and clinical pharmacy topics and presents an excellent opportunity to network with practitioners across the world with similar patient safety interests”

Logo Legend:

Plenary Session

Keynote Lecture

Workshops

HALL B - Medication Safety

HALL A - Pharmacy Practice

Plenary Lecture

Plenary Panel Discussion

Organized by

synoveticsTM
continuing healthcare education

Day 1, Friday, 27th October 2017

9:00 - 9:30	Welcome Snacks & Coffee	
9:30 - 10:00	Opening Ceremony	
Session 1	PLENARY SESSION: A Journey Into the Future: Pharmacy Practice and Patient Care	
	Moderator: Malak Shadid, <i>Manager, Zayed Herbal Center, Senior Advisor to the Director General Chair of the Health Authority Abu Dhabi, Health Authority Abu Dhabi (HAAD), UAE</i>	
	 Keynote Lecture	
10:00 - 11:00	Looking Ahead: Vision for the Future Role of the Pharmacist and Initiatives to Begin Today Paul Abramowitz, <i>Chief Executive Officer, American Society of Health-System Pharmacists (ASHP), USA</i>	
	 Plenary Lecture	
11:00 - 11:35	Prescribing Pharmacists : A Prescription for Excellence? Shady Botros, <i>Lead Clinical Pharmacist, Surgery, Orthopaedics and Critical Care, NHS Tayside Pharmacy Department, Ninewells Hospital & Medical School, UK</i>	
11:35 - 11:55	Patient Safety via Prevention – Case Study on Folic Acid and Genetics Speaker: Mariam Matar, <i>Founder & Chairperson, UAE Genetic Disease Association, UAE</i>	
	 Plenary Panel Discussion	
11:55 - 12:30	The Influence of Media in Healthcare (Panel Discussion) Moderators: Sana Bagersh, <i>Chief Executive Officer, Synovetics, UAE</i> Panelist: Malak Shadid, <i>Manager, Zayed Herbal Center, Senior Advisor to the Director General Chair of the Health Authority Abu Dhabi, Health Authority Abu Dhabi (HAAD), UAE</i> Mariam Matar, <i>Founder & Chairperson, UAE Genetic Disease Association, UAE</i> Anwar Al Hammadi, <i>Consultant and Head of Dermatology, Dubai Health Authority, UAE</i>	
12:30 - 14:00	Lunch Break & Prayer	
Session 2	HALL A - Pharmacy Practice	HALL B - Medication Safety
	Advancing Pharmacy Practice Moderator: Shady Botros, <i>Lead Clinical Pharmacist, Surgery, Orthopaedics and Critical Care, NHS Tayside Pharmacy Department, Ninewells Hospital & Medical School, UK</i>	Medication Safety in Practice Moderator: Kasey Thompson, <i>Chief Operating Officer & Sr. Vice President, American Society of Health-System Pharmacists (ASHP), USA</i>
14:00 - 14:30	Pharmacist Prescribing Privileges Around the World Derek Stewart, <i>Professor of Pharmacy Practice & School of Pharmacy and Life Sciences, Robert Gordon University, UK</i>	14:00 - 14:30 Controlled Substance Processes and Systems that Mitigate Diversion Jeannell M. Mansur, <i>Principal Consultant, Medication Safety, Joint Commission International, USA</i>
14:30 - 15:00	Demonstrating Competence of Pharmacists Involved in Prescribing and Advanced Practice Jannet Carmichael, <i>President, Pharm Consult NV LLC, USA</i>	14:30 - 15:00 Dietary Supplements: Shedding light on Issues of concern to health care providers & consumers Thekra Hasan, <i>Section Head Drug Information, Drugs and Medical Products Department, Health Regulation Division, Health Authority Abu Dhabi (HAAD), UAE</i>
15:00 - 15:15	Q & A Session	
15:15 - 15:45	Coffee Break & Poster Session	

Session 3	HALL A - Pharmacy Practice	HALL B - Medication Safety
	Technology: A Proven Safety Measure Moderator: Hashem Tarifi, <i>Department Manager, Drug and Medical Products, Health Authority Abu Dhabi (HAAD), UAE</i>	Pearl Session: Local & Regional Experiences Moderator: Mohammed Aseeri, <i>Assistant Pharmacy Director, Clinical Services, Director, Pharmacy Residency Program, King Abdul Aziz Medical City, National Guard Health Affairs, Jeddah, Saudi Arabia</i>
15:45 - 16:05	Medication Alerting and Other Safe Practices with Respect to Medications in EMR Cherie Pardue, <i>Chief Information Officer, American Hospital of Dubai, UAE</i>	Enhancing Efficiency of Hospital Pharmacy Operations through Process Redesigning and Innovative Services Farhat Zaheer, <i>Manager Inpatient Pharmacy Services Aga Khan University Hospital, Karachi</i>
16:05 - 16:25	Clinical Decision Support Strategies for Continuous Medication Safety Improvement Gregory John Raglow, <i>Group Health Informatics Director, Abu Dhabi Health Services Company (SEHA), UAE</i>	Understanding and Managing Medication Errors: The Menace of Counterfeit (Fake Drugs) Habib Nemr, <i>Medication Safety Officer, Pharmacy Services Department, John Hopkins Aramco, KSA</i>
16:25 - 16:45	Ambulatory Pharmacy Redesign & Automation to optimize Pharmacist practice and Patient Experience in a large integrated Health Care Organization Masood Farooki, <i>Consultant, Pharmacy Informatics & Automation, Johns Hopkins Aramco Healthcare, KSA</i>	Vaccine Safety and Cold Chain Management - Abu Dhabi Health Services Perspective Sohail Fitieh, <i>Supply Chain Manager, Ambulatory Healthcare Services(AHS), UAE</i>
16:45 - 17:00	Q & A Session	16:45 - 17:00 Q & A Session



8:30 - 9:00 **Welcome Snacks & Coffee**

Session 4  **PLENARY SESSION: Patient Engagement Towards a Safer Transition of Care**

Moderator: Douglas J. Scheckelhoff, Senior Vice President, Office of Practice Advancement, American Society of Health-System Pharmacists (ASHP), USA

 **Keynote Lecture**

9:00 - 9:45 **Pharmacists Roles in Supporting Better Transitions in Care**
 Jeannell M. Mansur, *Principal Consultant, Medication Safety, Joint Commission International, USA*

 **Plenary Lecture**

9:45 - 10:15 **Nurses' Role in Ensuring a Safe Patient Journey**
 Zeina Khouri, *Chief Nursing Officer, Aramco John Hopkins, KSA*

 **Plenary Panel Discussion**

10:15 - 10:45 **Patient Engagement (Panel Discussion - Cases)**
 Moderator: Rehab Al Ameri, *Healthcare Quality Expert, The Medical Office, Ministry of Presidential Affairs(MOPA), UAE*
 Samer Ellahham, *Chief Quality Officer, Sheikh Khalifa Medical City (SKMC), UAE*
 Panelist: Sana Bagersh, *Chief Executive Officer, Synovetics*
 Thekra Hasan, *Section Head Drug Information, Drugs and Medical Products Department, Health Regulation Division, Health Authority Abu Dhabi (HAAD), UAE*
 Fadwa Lkorchy, *Psychologist & Developmental Psychologist, German Neuroscience Center (GNC), UAE*

10:45 - 11:00 Q & A Session

11:00 - 11:30 Coffee Break & Poster Session

Session 5 **HALL A - Pharmacy Practice**

HALL B - Medication Safety

Advance Pharmacy Practice
 Moderator: Sahar Abu Omar, *Pharmacy Expert, The Medical Office, Ministry of Presidential Affairs (MOPA), UAE*

System-Level Learning: Culture of Safety and Beyond
 Moderator: Mai Al Qubaisi, *Head of Quality Department, Zayed Military Hospital, UAE*

11:30 - 12:00 **Measuring Pharmacist Impact on Quality and Patient Outcomes**
 Jannet Carmichael, *President, Pharm Consult NV LLC, USA*

11:30 - 12:00 **Second Victim Phenomenon in Healthcare**
 Samer Ellahham, *Chief Quality Officer, Sheikh Khalifa Medical City (SKMC), UAE*

12:00 - 12:30 **Advancing Pharmacist Scope of Practice in Ambulatory Settings**
 Meghan D. Swarthout, *Division Director, Ambulatory and Care Transitions Pharmacy, The Johns Hopkins Health System, USA*

12:00 - 12:20 **A Just Culture: Shaping our Behaviours**
 Adeline Saliba, *Corporate Senior Quality Improvement Officer, Abu Dhabi Health Services Company (SEHA), UAE*

12:30 - 13:00 **Adopting Pharmacy and Medication Safety Best Practices**
 Douglas J. Scheckelhoff, *Senior Vice President, Office of Practice Advancement, American Society of Health-System Pharmacists (ASHP), USA*

12:20 - 12:40 **An Ounce of Prevention is Worth a Pound of Cure: Near Miss Monitoring to Save Lives**
 Maya Mallat Yassine, *Acting Corporate Clinical Risk Manager, Corporate Total Quality Division, Abu Dhabi Health Services Company (SEHA), UAE*

12:40 - 13:00 **Hospital Accreditation, Impact on Medication Safety**
 Subashnie Devkaran, *Senior Manager, Accreditation - Quality and Patient Safety Institute, Cleveland Clinic Abu Dhabi (CCAD), UAE*

13:00 - 13:15 Q & A Session

13:15 - 14:15 Lunch Break

Oral Abstract Presentations

HALL A - Pharmacy Practice

HALL B - Medication Safety

Moderator: Derek Stewart, *Professor of Pharmacy Practice & School of Pharmacy and Life Sciences, Robert Gordon University, UK*

Moderator: Julie Webb, *Senior Vice President Office of Professional Development, American Society of Health-System Pharmacists (ASHP), USA*

14:15 - 14:25

A Prospective Study of Pharmacist Interventions to Overcome Drug Related Problems among Geriatric Patients at a Public Sector Hospital in South Africa

Authors: Dhayaneethie Perumal
Organisation: *Fatima College of Health Sciences, United Arab Emirates*

14:15 - 14:25

Impact of Pharmacist-lead Antibiotic Stewardship Program in a PICU

Authors: Kashif Hussain
Organisation: *Aga Khan University Hospital, Pakistan*

14:30 - 14:40

Medication Reconciliation

Authors: Fatima Yousef Ghethan
Organisation: *King Abdullah Medical City, KSA*

14:30 - 14:40

Self-Management and Control of Asthma among Female Adult Patients in Taif Saudi Arabia

Authors: Shayma Alzaidi, Areej Mohammed, Alsharief, Maha Marzouqe Alotaibi, Ghadi Ibrahim Alqurashi
Organisation: *Taif University, KSA*

14:45 - 14:55

Post-marketing Surveillance of Etonogestrel Implant in Gezira State-Sudan

Authors: Marwa Fareid, Eglal Motasim Osman
Organisation: *Gezira University, Sudan*

14:45 - 14:55

Sales of Antibiotics without Prescription from Community Pharmacies in Abu Dhabi

Authors: Dr. Majd Dameh
Organisation: *Fatima College of Health Sciences, United Arab Emirates*

14:55 - 15:15

Coffee Break and collection of scores from judges

Session 6

HALL A - Pharmacy Practice

HALL B - Medication Safety

Pharmacotherapy updates

Moderator: Khaldoon Al Khaldi, *Consultant Physician, Abu Dhabi Health Services Company (SEHA), UAE*

Nursing

Moderator: Sohail Fitieh, *Supply Chain Manager, Ambulatory Healthcare Services (AHS), UAE*

15:15 - 15:35

Antimicrobial Stewardship Programs in the UAE with Emphasis on the Emirate of Abu Dhabi Where are we, and where are we going?

Hashem Tarifi, *Department Manager, Drug and Medical Products, Health Authority Abu Dhabi (HAAD), UAE*

15:15 - 15:35

Role of Nursing Leadership in Ensuring Medication Safety in Inpatient Hospital Areas

Zeina Khouri, *Chief Nursing Officer, Aramco John Hopkins, KSA*

15:35 - 15:55

Tumor Lysis Syndrome: Therapeutic Strategies for Treatment and Prevention

Mohammed Aseeri, *Assistant Pharmacy Director, Clinical Services, Director, Pharmacy Residency Program, King Abdul Aziz Medical City, National Guard Health Affairs, Jeddah, Saudi Arabia*

15:35 - 15:55

Medication Safety – Educating and Involving Patient & Family in Medication Management at Home Care Setting

Rajaa Hammoud, *Chief Executive Officer, Elite Home Health Care, UAE*

15:55 - 16:15

Medication & Novel Interventions in the Critically Ill Child

Banke Ayanleke, *Clinical Pharmacist, Pediatrics and Pediatric intensive Care Units (PICU), Sheikh Khalifa Medical City (SKMC), UAE*

15:55 - 16:15

Oncology Patient at the Emergency Room

Amal Al Haddad, *Post-Doctoral Research Fellow, Institute of Public Health, College of Medicine and Health Sciences / Adjunct Assistant Professor, Department of Public Health, College of Art and Science, Abu Dhabi University, UAE*


16:00 - 16:15


Q & A Session

16:15 - 16:30

Closing Awards Ceremony

 Workshops	HALL A	HALL B
8:30 - 10:30	<p>The Effect of Illicit Supply Chains on Patient Safety Jeannell M. Mansur, <i>Principal Consultant, Medication Safety, Joint Commission International, USA</i></p>	<p>8:30 - 10:30</p> <p>Using Measurement to Drive Improvements in Patient Safety Shady Botros, <i>Lead Clinical Pharmacist Surgery, Orthopedics and Critical Care, NHS Tayside Pharmacy Department, Ninewells Hospital & Medical School, UK</i></p>
	Moderator: Sohail Fiteh, <i>Supply Chain Manager, Ambulatory Healthcare Services (AHS), UAE</i>	Moderator: Sahar Abu Omar, <i>Pharmacy Expert, The Medical Office, Ministry of Presidential Affairs (MOPA), UAE</i>

 Workshops	HALL A	HALL B	HALL C
11:00 - 13:00	<p>Medication Reconciliation Meghan D. Swarthout, <i>Division Director, Ambulatory and Care Transitions Pharmacy, The Johns Hopkins Health System, USA</i></p>	<p>Oncologic Emergencies Amal Al Haddad, <i>Post-Doctoral Research Fellow, Institute of Public Health, College of Medicine and Health Sciences Adjunct Assistant Professor, Department of public Health, College of Art and Science, Abu Dhabi University, UAE</i></p>	<p>Economic impacts of biosimilars: Current and Future Insights for Health Economic Policy Amin Mohamed Elsayed Elshamy, <i>Head of Clinical Pharmacy Section, MOHAP, Project Manager, Smart Pharmacy Services</i></p>
	Moderator: Thekra Hassan, <i>Section Head Drug Information, Drugs and Medical Products Department, Health Regulation Division, Health Authority Abu Dhabi (HAAD), UAE</i>	Moderator: Rajaa Hammoud, <i>Chief Executive Officer, Elite Home Health Care, UAE</i>	Moderator: Malak Shadid, <i>Manager, Zayed Herbal Center, Senior Advisor to the Director General Chair of the Health Authority Abu Dhabi (HAAD), UAE</i>

 Workshops	HALL A	HALL B
14:00 - 16:00	<p>Measuring Medication Safety Outcomes: KPI Development & Application Masood Farooki, <i>Consultant, Pharmacy Informatics & Automation, Johns Hopkins Aramco Healthcare, KSA</i></p> <p>Habib Nemr, <i>Medication Safety Officer, Pharmacy Services Department, John Hopkins Aramco, KSA</i></p>	<p>14:00 - 16:00</p> <p>Essentials of Pharmacy Residency Training: A Critical Element in Developing Clinical Pharmacy Services Mohammed Aseeri, <i>Assistant Director, Clinical Services, Director, Pharmacy Residency Program, Saudi National Guard Hospital, Jeddah, Saudi Arabia</i></p> <p>Jannet Carmichael, <i>President, Pharm Consult NV LLC, USA</i></p> <p>Douglas J. Scheckelhoff, <i>Senior Vice President, Office of Practice Advancement, ASHP, UAE</i></p>
	Moderator: Adeline Saliba, <i>Corporate Senior Quality Improvement Officer, Abu Dhabi Health, Services Company (SEHA), UAE</i>	Moderator: Hashem Tarifi, <i>Department Manager, Drug and Medical Products, Health Authority Abu Dhabi (HAAD), UAE</i>

How to Register

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This Conference has a limited capacity. Pre-registration is mandatory

Personal Details

Title/Full Name

Job Title/Organisation

Mobile/Phone

Email Address

- Yes, I would like to receive 6 months free ASHP registration
 I do not want to receive ASHP registration

Accompanying Delegates

1

Mobile:

Email:

2

Mobile:

Email:

3

Mobile:

Email:

4

Mobile:

Email:

Fees

Registration Fees	AED	USD***
<input type="checkbox"/> Early Bird Registration (before 30 th September 2015)	880	239
<input type="checkbox"/> Late Registration (on or after 30 th September 2015)	1,000	272
<input type="checkbox"/> On-Site Registration	1,200	326
<input type="checkbox"/> Nurse Registration	600	163
<input type="checkbox"/> Student Registration	500	136
<input type="checkbox"/> SEHA / MOH Employees Registration	800	218
<input type="checkbox"/> Single Workshop	200	54
<input type="checkbox"/> Two Workshops*	350	95
<input type="checkbox"/> Three Workshops**	450	122

No. of delegates

Total amount

Register Now!
Limited seats available
Group discount available

- * Entitles you to two workshops (2 hours each)
** Entitles you to three workshops (2 hours each)
*** Registration fees paid online in USD are subject to online payment fees

Cancellation/Substitution Policy

If you are unable to attend, a substitute delegate will be very welcome in your place. If this is not suitable, a 20% administration fee will apply. Registration cancelled less than two weeks before the event are non-refundable.

Visa Requirement

Delegates requiring visas should contact their respective embassy or high commission in their country of residence

Synovetics reserves the right to make any modifications to the programme in the occurrence of any unforeseen circumstances

Payments

Please choose one of the following payment methods

- By cheque payable to Synovetics
 By Bank Transfer

Bank: National Bank of Abudhabi
Branch: Twofour54 Branch, Media Zone Authority, Salam Street, Eastern Ring Road
A/C No. : 6204534169
Swift Code: NBADAEACPU
IBAN: AE460350000006204534169
A/C name: SYNOVETICS FZ LLC

Please sent your Bank Transfer remittance from as confirmation of payment
Your Bank transfer reference:

A confirmation letter will be sent upon receipt of your registration form.
Please note that full payment must be received prior to the event.
Payment can be made via company cheque/Bank drafts in AED.
All payments should be in favour of Synovetics FZ LLC.

Event Venue/ Accomodation

Jumeirah
at ETIHAD TOWERS
ABU DHABI

Jumeirah Etihad Towers
Corniche Rd Abu Dhabi
+971 2 811 5888
info@jumeirah.com | www.jumeirah.com

Signature

Date: _____ Signature: _____

(By signing this form you are accepting terms and conditions as mentioned above)